United Nations Procurement Division

Content of the TOR

Standards in writing of TOR can vary between organisations. To be as clear and precise as possible, the TOR should include the sections/information shown in the table below. This structure is most useful for review or preparation of TOR for consultancy services for development projects. However, the structure can also be used for more simple services, e.g. service contracts for maintenance of equipment etc.

| Section | Content guidelines | Purpose |
|---------------|--|---|
| Background | Briefly describe the national context in | Sufficient information for |
| | which this specific consultancy will | someone not familiar with |
| | operate, e.g. the sector concerned and its | the context to be able to |
| | major characteristics, the country's plan | form a clear picture of the |
| | or strategy for the sector, prior or | setting for the consultancy. |
| | ongoing assistance within the sector, | |
| | socio-economic context and the | |
| | institutional and organisational | |
| | framework (responsible counterpart and | |
| | other stakeholders involved) for the | |
| | consultancy. | |
| Justification | Include a description of the problem to | To explain the reasons for |
| for | be addressed (the present situation), the | undertaking the assignment |
| consultancy | expected situation at the end of the | and why it is designed the |
| | consultancy, target beneficiaries and | way it is. |
| | reasons for the donor's assistance | |
| | (relation to donor's policies and | |
| D 1 | involvement in the sector). | |
| Development | Preferably formulated to include time, | Represents the overall |
| objective | place and quantity. Serves to check on | development goal at sub- |
| | the economic, political and social | sector or sector level to |
| | relevance of the immediate objective, | which the consultancy is |
| | and helps to clarify the concept of the | contributing. |
| | consultancy, for example: | The consultancy itself cannot achieve the |
| | 1) Consolidation of the democratic | |
| | process in XX country, in particular | development objective. |
| | strengthening of human rights and | |
| | related legislative reforms within the | |
| | next two years. 2) Quantifiable greenhouse gas emission | |
| | reduction and conservation of forest | |
| | resources in YY country within the next | |
| | five years. | |
| Immediate | • Express future situations and not | To state what the |
| objective(s) | activities or processes leading to | consultancy itself is |

| Section | Content guid | delines | Purpose |
|---------|--|--|--|
| Outputs | the objective. Preferably be SMART (Specific, Measurable, Accurate, Realistic, Time-bound) indicating time (when), location (where), quantity (numbers), quality and target group (who). For example: By the end of 2003, 75% of the dental personnel in xx (city/country) are capable to inform patients in prevention methods related to HIV/AIDS. 2) In order to enable the government of xx country to formulate a policy on renewable energy, the various renewable energy resources have been assessed and recommendations made on sustainable energy options. Support every immediate objective by at least one output. Ensure all outputs necessary for the achievement of the immediate objective are described. If possible, describe outputs in time, location, quality, quantity (when, where, of what quality, | | designed to achieve and for whom, and the situation that is expected to prevail at the end of the consultancy or shortly thereafter when activities have been successfully completed. The results that can be guaranteed by the consultancy as a consequence of its activities and which are necessary in order to accomplish the immediate objective(s). |
| | | and can be for example: | |
| | Output types | Examples | |
| | Report | Feasibility study report for the division of power on the possible development of sustainable off-grid rural electrification systems in remote and isolated areas of YY country within a period of zz years, including analysis of socioeconomic aspects, detailed load forecasting of the potential sites and assessment of currently available local and international technologies. | |
| | Project document | Preparation of a full-fledged project document including proposals for a) amendments to the draft legislation for a National Human Rights Centre b) an organisational structure for the Centre c) staffing requirements of the Centre and d) strategy for an IT system in support on the Centre's database on human rights, web site and the Centre's | |

| Section | Content guid | elines | Purpose |
|------------|--|--|---|
| | | financial and administrative r | |
| | Needs | Workshop or training course on xx (topic) carried out for xx number of persons. Assessment of training needs in xx (topic) for employees in yy ministry Cooperation established with xx country's general AID programme and other authorities dealing with HIV/AIDS. | |
| | | | |
| Activities | Descristarting identification review Normal sentence are not follow Based Suppli | be activities typically g with a verb (to assess, to y, to prepare, to conduct, to | Necessary tasks to be carried out to achieve the objectives. |
| Inputs | Could be divid | ded into contribution from y and Supplier's input as | The "raw material" necessary to produce the intended outputs. |
| | Contribution from Beneficiary | All resources and support the | - |
| | | government/institution and local authorities/agencies can provide to the Supplier free of charge (e.g. personnel available to assist the Supplier, office facilities, equipment, local transportation, workshop facilities as well as background information/information material). | |
| | Supplier | All international and national experts part of the Suppliers team (described by areas of specialisation previous experience, language requirements etc. If possible, state the expected total number of working days/ weeks required for each team member including time for preparation, mobilisation, and reporting in home office). Other inputs that could be required from the Supplier such as maps, pictures, workshop facilitation, training material, etc. | |

| Section | Content guidelines | Purpose |
|-----------|---|---------|
| Timing | State the proposed timing of the mission(s) as well as the total consultancy duration. | |
| Reporting | List the reports and time wanted Include requirements such as contents, number of copies, language, who should receive the reports and whether they should be submitted electronically, in hard copy, or both. Some useful reports are: Inception Report Mission Reports (if any) Technical Reports Draft Final Report Final Report Training material (if training is on the list of activities) Presentation material (if any) Workshop /training evaluation report (if any). | |